



# recyclops

## At-home & business recycling pickup is now available in Aitkin County!

Availability starting in the  
following areas;

- Aitkin Township  
(Outside of Aitkin City Limits)
- Farm Island Township
- Nordland Township
- Spencer Township

For a limited time, get your monthly  
subscription for just \$10/month.



Sign up  
Today at  
[recyclops.com](https://recyclops.com)

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**mi** MINNESOTA POLLUTION  
CONTROL AGENCY

## Frequently Asked Questions

### What is Recyclops?

Recyclops is an innovative business that operates a curbside recycling service. Recyclops recruits drivers that pick up recycling from homes and transport it for disposal.

### How does Recyclops work?

Customers will place their recyclable items (no need to sort them!) in a recyclops bag. Before pickup, they place the bags on the curb. The recyclops driver will drive by and pick up the bag. Once the driver picks up the recyclables, the driver will take care of the rest!

### How do I start recycling with Recyclops?

The first step to start recycling with Recyclops is to sign-up!  
Scan the QR Code to sign-up!



### Which areas of Aitkin County does Recyclops provide service?

Four townships will spearhead a pilot program in Aitkin County. The areas that will get Recyclops service during this period are Aitkin Township (Outside of city limits), Farm Island Township, Nordland Township, and Spencer Township.

### Where will my recycling be taken to?

Recyclops haulers will transport your recycling to the Aitkin Recycling Center.

### What is the frequency of recycling pickup?

Recycling will be picked up by drivers bi-weekly (Every other week).

### What items do you accept?

We accept aluminum/steel/tin cans, cardboard, milk cartons, newspaper, paper, magazine paper, glass beverage and food containers (clear, green, blue and brown glass only), and plastic food & beverage containers #1-6 (Milk jugs, pop bottles, cool whip/butter tubs, laundry soap jugs, etc).

### What items are not acceptable?

Foil wrapping or pie pans with food, paint cans, aerosol cans with product, pots, pans, Styrofoam, egg cartons, blue printed paper, food packaging, paper plates and cups, plastics bags, plastic wraps, toys, lawn chairs, plant containers, oil jugs, dishes, window or door glass, light bulbs, ceramics, Pyrex, or drinking glass.

### How much does Recyclops cost?

The price of a Recyclops subscription varies based on your location and pickup frequency. The first 625 participants that sign up in Aitkin County will pay \$10/month for the first ten months.

### When do I receive my Recyclops Bag?

Recyclops bags are delivered within your first two pickup dates of starting service. Please use your own white or transparent 13-gallon kitchen bags until you receive your Recyclops bags.

### What time should I put my recycling out?

Collection times are 10 PM the night before scheduled pickup to 7 PM the day of scheduled pickup. The reason for this larger pickup window is to allow maximum flexibility for driver scheduling and potential delays. You can also download our app or check out our website to view your pickup schedule and get reminders the night before to place your recycling out.

### What is the procedure if I have special address instructions?

Long driveway? Gate Code? Address displaying weird on Google Maps? We got you! If you have any special instructions for your residence, please include them in your initial sign up under section "Special Address Instructions".

### Will animals get into my recycling since I live in a rural area?

Animals getting into the recyclables is definitely a valid and large concern, especially for customers that live in more rural areas where wildlife tends to be very active. As long as your recycling is clean from food debris and bagged appropriately, we have found that animals typically leave it alone.

### How do I get in touch with someone at Recyclops?

Our Customer Experience Specialists are available to respond to your ticket inquiries, LiveChat submissions, and phone calls (801-709-1509) on Monday-Friday between 10 am - 3 pm CST with exceptions for national/bank holidays. Please expect a 1-3 business day turnaround for initial ticket responses. For issues that require a less than 24 hours response time, please visit our website for LiveChat and phone hours.

### How can I become a driver for Recyclops?

Visit our website where you can apply to become a Recyclops driver! All driver's must have a valid driver's license, access to a vehicle, valid vehicle registration, valid vehicle insurance, and reliable data access on a smartphone!

For more information, please visit us at <https://recyclops.com/>  
Or scan the QR Code on the previous page!

