County	Deaurester	Agenda Reque		Agenda I
100		I Meeting Date: November 22,	2016	I
		1: 2017 CARE Funding Request		
REGULAR AGE	NDA	Action Requested:		Direction Requested
CONSENT AGE		Approve/Deny Motion	Ļ	Discussion Item
	ONLY	Adopt Resolution (attach dr *provide		Hold Public Hearing*
Submitted by: Patrick Wussow			Departm Administrat	
Presenter (Name and	Title):			Estimated Time Needed
Patrick Wussow, Interim C		strator		
Alternatives, Options, Recommended Action		Others/Comments:		

Legally binding agreements must have County Attorney approval prior to submission.



Maureen M. Mishler Aitkin County CARE, Inc. P.O. Box 212 Aitkin, MN 56431

Mr. Patrick Wussow Aitkin County Administration 217 Second Street NW Aitkin, MN 56431

November 15, 2016

Dear Mr. Wussow:

I would like to take this opportunity to thank you and the Board for the support provided to Aitkin County CARE, Inc. over the past 5 years. Your continued support of services for our seniors and disabled adults is vital to the well-being of our community.

I welcome an opportunity to share with you how your support and that of this community is keeping seniors and disabled adults living safely at home as well as providing muchneeded relief to caregivers.

CARE hasgrown from 3 programs to 15 programs over the last 5 years and in the past year has experienced multiple transitions in leadership. While the lack of continuity has been challenging from a management perspective, the quality of services delivered has never suffered. We believe we are on a path to improve the foundation and the organizational strength of CARE so that we may continue to serve our mission and meet the needs of the seniors, disabled adults and their caregivers going forward.

Enclosed you will find a description of our services, a list of Board Members and Staff, financial information, program narrative and metrics that show what we have done year-to-date.

Please contact me at 218-927-1383 or <u>aitkincountycare@gmail.com</u> should you have questions.

Best Regards,

Maureen Mishler Executive Director



Budget Appropriation Request:

Aitkin County CARE, Inc. (CARE) is respectfully requesting an appropriation from Aitkin County for \$45,900. General operating funds will account for \$37,900 and the additional \$8000 will be utilized to offset the current Homemaking Clients who are at the lowest level of the sliding scale fee schedule.

In 2014, CARE identified a need for affordable homemaking services in Aitkin County in order to help seniors stay in their homes. Homemaking services consist of light house cleaning, meal preparation, shopping/errands, as well as some assistance with bathing & personal care. CARE received a one-time grant from the Mardag Foundation that allowed the implementation of Homemaking services. The program has allowed seniors to stay in their homes and growth has been tremendous. Part of that growth has proven to be a double-edged sword. While the need for those at the lowest level of the sliding fee scale has been great, the growth has been slower to acquire those at the upper end to offset the costs.

We were operating at a deficit following the end of the grant in 2015 and the loss of a couple of high usage clients. We have since rectified the situation by increasing the match requested of our new clients and are taking a balanced approach to providing services on the sliding fee schedule so that it will be self-sustaining. Additionally, we have launched and advertised "Cleaning with CARE" as a cleaning service available to the general public to generate revenue that will offset the cost of services to our seniors. We currently have 11 seniors receiving homemaking services at the rate of \$5 an hour. The additional funds will cover those seniors for duration of their services. No new clients will be added at that rate.

In 2015, CARE expanded its programs to offer Medicare Counseling. Care Consultants received training in order to provide counseling for those persons who become Medicare eligible during the year and to assist those who want to make changes during open enrollment. In addition to individualized counseling, CARE has hosted quarterly education events for Medicare eligible persons and their families. CARE receives no funding for the Medicare Counseling as it is a voluntary program, however based on client comments; the assistance is both appreciated and needed in Aitkin County.

Financial Information:

Since its inception, CARE has managed to diversify its funding streams, including an increase of revenue from fees for service. Some grants for general operational support were not applied for and/or not received in 2015 and the first quarter of 2016. A confluence of circumstances with the transition of multiple executive directors and an absence of an executive director for approximately three months; have contributed to the CARE reserves being significantly depleted. In the past three months, additional funding is in process and grants pending.

The Funding Request for CARE:

At CARE, we are hoping that the Board would consider adding \$8000 to the proposed allocation of \$37,900 for a total of \$45,900 for 2017. The additional \$8000 would be to cover seniors who

Mission: To enhance and promote the independence, dignity, value and well-being of older and disabled adults and those who care for them.



are at the lowest levels of the sliding scale fee schedule who are not eligible for a waiver program. The seniors who are just above the financial threshold would possibly require additional care in an alternate setting should the services no longer be available. We believe with the extra funds we can keep many safely in their homes for a longer duration.



Monday, November 14, 2016

		11 A. 1997		1									
October	Program # Served	Hours Units Counts Sessions	# New Served	Home Visits									
IIIE Caregiver Counseling	15	19 ses	3	2									
Respite	17	341 hrs	1	1						:A			
Rural Delivery Clients	15	378 meals	0	n/a					0				
Self Directed Grant	0	n/a	0	0			- 	-		Δ	\mathbf{H}		
Support Group	1	1 ses	0	n/a									
Senior Companion	23	284 hrs	0	0			_		COORDINATING	AREA RESOURC	ES EFFECTIVEL	(
Nutrition Assist Program (NAPS)	137	n/a	3	n/a					_				
Bone Builders	52	n/a	1	n/a									
Newspaper on Tape	3	n/a	0	n/a									
Grandfriend Program	n/a	n/a	0	n/a									
Meals On Wheels Clients	33	576 meals	4	n/a					_				
IIB Transportation	29	194 Units	1	n/a									
IIB Chore	7	27 hrs	0	n/a									
IIB Ind. Counseling	26	26.25 hrs	2	4									
IIID Matter of Balance	5	8 ses	5	n/a					-				
Powerful Tools for Caregivers	0	0 ses	0	n/a	1								
Homemaking	38	179.25 hrs	3	1									
Medicare Counseling	10	14 hrs	7	o									
Cleaning With Care	0	0 hrs	0	0							_		
Total	411	0 183	30	8									-
	744	1		a									
στο	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	ANNUAL
IIE Caregiver Counseling Clients	7	10	7	10	9	11	14	12	16	15			
Respite Clients	11	13	15	15	16	16	11	15	13	17			
Respite Hours	354	363	373	452	484.5	348	191,5	274.75	242,25	341			3424
Rural Delivery Clients	18	17	18	19	17	18	18	15	15	15			
rozen Meal Count	403	375	435	392	410	400	412	433	370	378			4008
Self Directed Grant Clients	3	3	3	1	2	1	1	0	0	0			
Support Group Clients	5	5	5	3	5	4	4	4	2	1			
Senior Companion Clients	24	23	21	24	24	25	20	21	23	23			
Senior Companion Hours	300	277	284	250	265	290	245	309	315.5	284			2819.5
Nutrition Assist Program (NAPS)	134	136	135	138	139	133	134	135	135	137			1356
Bone Builders Clients	52	56	60	59	70	71	62	53	56	52			
Newspaper on Tape Clients	3	3	3	3	3	3	3	3	3	3			
Grandfriend Program* Clients	74	74	74	74	74	n/a	n/a	n/a	n/a	n/a			
MealsOnWheels Clients	35	38	34	33	34	33	32	31	29	33			
Hot Meal Count	565	586	627	567	614	590	545	546	532	576			5748
IIB Transportation Clients	26	24	22	23	25	26	33	38	31	29			
IIB Transportation Units	190	174	162	172	195	163	200	210	178	194			1838
IIB Chore Clients	6	6	8	5	8	4	6	8	7	7			
IIIB Chore Hours	27,5	11	8	13.5	22	18	24,5	21	49	27			221.5
IIB Ind. Counseling Clients	33	26	36	32	34	39	37	37	32	26			
IIB Ind, Counseling Hours	37	22,5	33	27.75	26	32.25	23	35	37.5	26.25			300.25
Homemaking Clients	36	31	35	37	37	40	37	33	37,5	38			300.23
Homemaking Hours	334.5	316	284.25	304.75	318	280.25	196.75	230	231.25	179.25			2675
New Clients	54	24	39	40	318	36	28	230	251.25	30			327
Home Visits	23	7	18	15	9	18	12	15	23	8			146
Vedicare Counseling Clients	2	3	3	2	1	2							
Medicare Counseling Hours	6	3	5	3	2	2	1	4	1	10 14			29 55
Cleaning With Care Clients	2	2	2	2	2	1	0	0	0	0			
									0	0			11
Cleaning With Care Hours	8	8	7.5	5,5	4	2	0	0	0	0			35



November, 2016

Board Members:

JoLynn Kullhem, President 49890 Great River Rd Palisade, MN 56469

Sandi Reem, Vice President 23937 435th Ave. Aitkin, MN 56431

Laurie Westerlund, Treasurer 30517 270th Lane Aitkin, MN 56431

Dorothy Host 27798 Casey Lake Rd Aitkin, MN 56431

Erin Melz 32373 416th Ave Aitkin, MN 56431

Aileen DeMenge 26205 State Highway 210 McGregor, MN 55760

Wendy Sandberg 501 4th St NW Aitkin, MN 56431

Amber Woodrow 31776 416th Ave Aitkin, MN 56431

Staff Members:

Maureen Mishler, Executive Director 50186 364th Place Palisade, MN 56469

Betty Jacobs, Program Coordinator 37601 State Highway 18 Aitkin, MN 56431

Callie Taylor, Care Consultant 22174 State Highway 6 Deerwood, MN 56444

Ann Schwartz, Care Consultant 336 4th Ave SE Aitkin, MN 56431

Mission: To enhance and promote the independence, dignity, value and well-being of older and disabled adults and those who care for them.